City of Santa Clara 2022-2023
Garbage and Recycling Services Fact Sheet

CITY CONTACT(S)
Karin Hickey
City of Santa Clara
1700 Walsh Avenue
Santa Clara, CA  95050
(408) 615-3097
Fax: (408) 988-0237
kahickey@santaclaraca.gov
City Website: www.santaclaraca.gov
For general questions, call (408) 615-3080 or email Environment@SantaClaraCA.gov

GARBAGE HAULER
Mission Trail Waste Systems
1060 Richard Avenue
Santa Clara, CA  95050
(408) 727-5365
Fax: (408) 727-7730
Contract end date: 6/30/2036
Hauler Website: www.missiontrail.com/
SantaClara

RECYCLING HAULER
Recology Santa Clara
1675 Rogers Ave.
San Jose, CA  95112
(408) 970-5100
Fax: (408) 588-1102
Contract end date: 6/30/2036
Hauler Website: www.recology.com/recology-
south-bay/city-of-santa-clara/

YARD TRIMMING HAULER
Mission Trail Waste Systems
1060 Richard Avenue
Santa Clara, CA  95050
(408) 727-5365
Fax: (408) 727-7730
Contract end date: 6/30/2036
Hauler Website: www.missiontrail.com/
SantaClara

RECYCLING PROGRAM INFORMATION

<table>
<thead>
<tr>
<th>PROGRAM ESTABLISHED</th>
<th>January 1990.</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLLECTION SCHEDULE</td>
<td>Same day as weekly yard trimming and garbage collection.</td>
</tr>
</tbody>
</table>
| CONTAINER ISSUED    | SFD: Wheeled automated carts for garbage (20, 32, 64, or 96 gallon), recycling (32, 64 or 96 gallon) and yard trimmings (96 gallon).
MFD: Wheeled automated carts for garbage (20, 32, 64, or 96 gallon) or bins (1, 1.5, 2, 3, 4, 6 or 8-cubic yards). Wheeled automated carts for recycling (32, 64, or 96 gallon) or bins (1, 1.5, 2, 3, 4, 6 or 8-cubic yards).

To increase or decrease the size of your containers, call Municipal Utilities Customer Service at (408) 615-2300. Rates can be found online at www.SantaClaraCA.gov/GarbageRates.
# Garbage and Recycling Services Fact Sheet

## SERVICES

### CLEANUP CAMPAIGN/ GARAGE SALE/ ENVIRONMENTAL DAYS
- Two annual Citywide Garage Sales; for more information, visit [www.SantaClaraCA.gov/GarageSale](http://www.SantaClaraCA.gov/GarageSale) or contact the City at (408) 615-3080 or at Environment@SantaClaraCA.gov. Garage sales will be held on April 9, 2022 (registration opens March 15) and August 13, 2022 (registration opens July 18).
- Two Environmental Days will be hosted on March 5, 2022 and October 15, 2022 from 9am- 1pm at Recology, 1675 Rogers Ave, San Jose. Residents must provide a current utility bill and personal identification to verify eligibility. Contact Recology South Bay at (408) 970-5100. Accepted Materials: Residential documents for confidential shredding (2-box limit), E-waste (computers, monitors, printers, etc.), Universal waste (batteries, cell phones, CFL’s, and fluorescent tubes), Clothing fit to donate for reuse. COVID protocols may apply.

### DEBRIS BOX INFORMATION
Mission Trail Waste Systems has the exclusive right to provide all hired debris box services in all areas other than those zoned as Industrial in the City of Santa Clara. Debris boxes can be ordered from Mission Trail Waste Systems by:
- Calling (408) 727-5365
- By filling out the application form found at [https://missiontrail.com/santaclara/files/MTSC-Debris-Box-Instructions/Application-Temporary.pdf](https://missiontrail.com/santaclara/files/MTSC-Debris-Box-Instructions/Application-Temporary.pdf). Applications may be emailed to customerservice@missiontrail.com or delivered/mailed to the Mission Trail Waste Systems office located at 1060 Richard Ave., Santa Clara (Attn: Billing Department), CA 95050
- Fax to (408) 727-7730.


### EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT
Mission Trail Waste Systems is the exclusive franchise hauler in areas zoned commercial, institutional, and residential. Mission Trail Waste Systems is the only hauler that can charge for services in commercially zoned areas. All other haulers may collect source-separated recyclables if no fee is charged for the service (including box rental, processing, or hauling fee charges). More information at [www.SantaClaraCA.gov/Commercial](http://www.SantaClaraCA.gov/Commercial).

### NON-EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT
The City maintains agreements with multiple non-exclusive franchise (NEF) haulers to provide garbage, recycling and debris box services to businesses at properties zoned for Industrial use. The haulers set their own rates and bill customers directly for services.
A current list of approved NEF Haulers can be found at [www.SantaClaraCA.gov/Industrial](http://www.SantaClaraCA.gov/Industrial).

---

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)
11/04/21 Page | 2
# Garbage and Recycling Services Fact Sheet

**EXTRA GARBAGE BAG TAGS (STICKERS)**

Extra garbage bag tags are available for purchase at $6.04 each. Each tag allows for an additional 32-gallon size bag of garbage to be collected when placed alongside the garbage cart. These bag tags have no expiration date and can be used any time throughout the year. There is no limit to how many extra bags can be placed at the curb as long as each bag is properly tagged and weighs no more than 30 pounds. Extra Garbage Bag Tags can be conveniently purchased at the following locations:

- Municipal Utility Payment Counter at City Hall - 1500 Warburton Avenue*
- Central Park Library - 2635 Homestead Road**
- Mission Branch Library – 1098 Lexington Street**
- Northside Branch Library – 695 Moreland Way**

* For information on hours of operation, please visit [www.SantaClaraCA.gov/AccessSantaClara](http://www.SantaClaraCA.gov/AccessSantaClara) as we safely reopen to the public.

For recycling service, residents may request additional/larger carts at no additional charge by calling Recology at (408) 970-5100.

**HOLIDAY TREE REMOVAL**

The City collects Holiday trees on regular collection days during a designated week in January. For specific dates, please contact the City at (408) 615-3080 or at Environment@SantaClaraCA.gov. Please note: The City does not collect trees on private streets. Residents of multi-family dwellings may set out their trees on the nearest public street.

**HOME COMPOSTING WORKSHOPS**

Santa Clara residents can attend any of the Home Composting Workshops held within Santa Clara County at no cost. Call the Composting Education Program hotline at (408) 918-4640 or visit [www.ucanr.edu/compost](http://www.ucanr.edu/compost) for information on upcoming composting workshops.

**FREE RUBBISH DISPOSAL DAY**

Santa Clara residents may take advantage of two pre-scheduled free disposal drop-off events per year, one in January (1/23/22) and one in September (9/18/22). Call Mission Trail Waste Systems at (408) 727-5365 to make an appointment and acquire a confirmation number (appointments are released 2 weeks prior to the event). Current utility bill and personal identification is required to verify eligibility. Confirmation number required at time of drop-off. Appointment availability is limited. Hazardous waste is prohibited. Please contact Mission Trail Waste Systems at (408) 727-5365 for drop-off event dates, location, load-size limits and accepted materials. COVID protocols may apply.

**HOUSEHOLD HAZARDOUS WASTE**

Motor oil, oil filters, household batteries, and fluorescent bulbs are accepted with curbside recycling. Please see instructions on pg.5-6 for recycling information.

For other hazardous waste, visit [www.HHW.org](http://www.HHW.org) or call (408) 299-7300 to schedule a free and convenient household hazardous waste drop-off appointment. Three HHW drop-off events will be held in Santa Clara in 2022 on January 29, February 27, April 30, and September 24. *As COVID conditions allow*

**JUNK (BULKY-ITEM) PICKUP**

Mission Trail Waste Systems offers an on-call bulky item pickup for a fee for residents. For information, contact the Mission Trail Waste Systems at (408) 727-5365.

**LOCAL LANDFILLS**

Mission Trail Waste Systems Transfer Station

1313 Memorex Drive
Santa Clara, CA 95050
(408) 727-5365

---

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)
City of Santa Clara 2022-2023
Garbage and Recycling Services Fact Sheet

| SOLID WASTE ENFORCEMENT | Commercial/Industrial  
City of Santa Clara Department of Public Works: (408) 615-3080  

Illegal Dumping  
To report illegal dumping in progress, call the Santa Clara Police Department (Non-Emergency): (408) 615-5580.  
To report illegal dumping within the City right-of-way, call the City of Santa Clara Department of Public Works: (408) 615-3080.  
To report illegal dumping on Expressways, call the Santa Clara County general dispatch for Roads and Airports: (408) 494-2750.  
To report illegal dumping along El Camino Real, call Caltrans at 510-286-4444.  
To report abandoned shopping carts, please call All American Carts at (408) 629-6030 (retail), or California Carts at (818) 563-3070 (grocers).  

Recycling Theft  
Santa Clara Police Department (Non-Emergency): (408) 615-5580  

| SOLID WASTE ORDINANCES | The City of Santa Clara has a Single-Use Carryout Bag Ordinance and a Polystyrene Foam Disposable Service Ware Ordinance.  

For more information please contact the County of Santa Clara Recycling Hotline  
(800) 533-8414 or visit www.RecycleStuff.org  
11/04/21 Page | 4
# Garbage and Recycling Services Fact Sheet

## SINGLE FAMILY GARBAGE RATE INFORMATION*
(Effective Billing Cycle July 1, 2021)

<table>
<thead>
<tr>
<th>TYPE</th>
<th>FEE</th>
<th>SERVICE</th>
<th>COMMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Garbage, 20-gallon cart</td>
<td>$35.99*</td>
<td>X X**</td>
<td>Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit <a href="http://www.SantaClaraCA.gov/Assist">www.SantaClaraCA.gov/Assist</a>.</td>
</tr>
<tr>
<td>Garbage, 32-gallon cart</td>
<td>$42.77*</td>
<td>X X**</td>
<td>Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit <a href="http://www.SantaClaraCA.gov/Assist">www.SantaClaraCA.gov/Assist</a>.</td>
</tr>
<tr>
<td>Garbage, 64-gallon cart</td>
<td>$63.53*</td>
<td>X X**</td>
<td>Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit <a href="http://www.SantaClaraCA.gov/Assist">www.SantaClaraCA.gov/Assist</a>.</td>
</tr>
<tr>
<td>Garbage, 96-gallon cart</td>
<td>$84.21*</td>
<td>X X**</td>
<td>Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit <a href="http://www.SantaClaraCA.gov/Assist">www.SantaClaraCA.gov/Assist</a>.</td>
</tr>
<tr>
<td>Garbage, extra 32-gallon cart</td>
<td>$24.15*</td>
<td>X X**</td>
<td>Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit <a href="http://www.SantaClaraCA.gov/Assist">www.SantaClaraCA.gov/Assist</a>.</td>
</tr>
<tr>
<td>Garbage, extra garbage sticker</td>
<td>$6.04*</td>
<td>X</td>
<td>Per 32-gallon bag prepaid sticker for extra garbage</td>
</tr>
</tbody>
</table>

* Includes yard trimming collection and recycling services.

** Extra service charge required (charged by foot). Contact hauler for further information.

# SINGLE FAMILY RECYCLING PROGRAM

<table>
<thead>
<tr>
<th>MATERIALS</th>
<th>COLLECTION</th>
<th>PREPARATION AND SORTING REQUIREMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

Aseptic Containers  
Cans  
Cardboard  
Compostable Food Scrap Material  
Cooking Oil  
Fluorescent Bulbs (CFLs)  
Glass  
Household Batteries  
Junk (Bulky Item) Pick-Up  
Metals, Other  
Metals, Scrap  
Mixed Paper

**For more information please contact the County of Santa Clara Recycling Hotline**  
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)

11/04/21 Page | 6
## City of Santa Clara 2022-2023
Garbage and Recycling Services Fact Sheet

<table>
<thead>
<tr>
<th>Item</th>
<th>X</th>
<th>Preparation and Sorting Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oil</td>
<td>X</td>
<td>Limited to three gallons per week. Place in 1-gallon or less plastic containers with screw-top lids OR 1-gallon or less pop-top container with top taped down securely with masking or duct tape. Label as “Waste Oil”.</td>
</tr>
<tr>
<td>Oil Filters</td>
<td>X</td>
<td>Filter must be fully drained and place in sealed, leak-proof plastic zip-lock bag. Place next to recycling cart.</td>
</tr>
<tr>
<td>Plastics</td>
<td>X</td>
<td>All plastics with or without recycling symbols. Collected curbside in blue recycle cart. No Styrofoam.</td>
</tr>
<tr>
<td>Polystyrene (Plastic #6)</td>
<td>X</td>
<td>Must go in garbage cart.</td>
</tr>
<tr>
<td>Textiles</td>
<td>X</td>
<td>If reusable, please donate. Otherwise, place in garbage cart.</td>
</tr>
<tr>
<td>Yard Trimmings</td>
<td>X</td>
<td>Place curbside in wheeled, green yard trimmings cart. Extra 96-gallon cart may be requested free of charge for periodic use.</td>
</tr>
</tbody>
</table>

### MULTI-FAMILY RECYCLING PROGRAM

<table>
<thead>
<tr>
<th>MATERIALS</th>
<th>COLLECTION</th>
<th>PREPARATION AND SORTING REQUIREMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aseptic Containers</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Cans</td>
<td>X</td>
<td>Aluminum, tin and bi-metal cans.</td>
</tr>
<tr>
<td>Cardboard</td>
<td>X</td>
<td>Flatten and place next to the recycling containers.</td>
</tr>
<tr>
<td>Compostable Food Scrap Material</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Cooking Oil</td>
<td>X</td>
<td>Santa Clara County Household Hazardous Waste Program:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(408) 299-7300 or visit <a href="http://www.HHW.org">www.HHW.org</a>.</td>
</tr>
<tr>
<td>Fluorescent Bulbs (CFLs)</td>
<td>X</td>
<td>Santa Clara County Household Hazardous Waste Program:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(408) 299-7300 or visit <a href="http://www.HHW.org">www.HHW.org</a>.</td>
</tr>
<tr>
<td>Glass</td>
<td>X</td>
<td>All colors of glass bottles and jars; lids removed for separated recycling.</td>
</tr>
</tbody>
</table>

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)
### City of Santa Clara 2022-2023
#### Garbage and Recycling Services Fact Sheet

<table>
<thead>
<tr>
<th>Category</th>
<th>Included</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Household Batteries</strong></td>
<td>X</td>
<td>Batteries are also accepted at local fire stations as well as Utility Payment Counter, Santa Clara City Hall, 1500 Warburton Avenue*. Also, Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit <a href="http://www.HHW.org">www.HHW.org</a>. * For information on hours of operation, please visit <a href="http://www.SantaClaraCA.gov/AccessSantaClara">www.SantaClaraCA.gov/AccessSantaClara</a> or call (408) 615-2300.</td>
</tr>
<tr>
<td><strong>Junk (Bulky Item) Pick-Up</strong></td>
<td>X</td>
<td>Starting January 2021, contact Mission Trail Waste Systems at (408) 727-5365 for information on fee-based bulky item pickup.</td>
</tr>
<tr>
<td><strong>Metals, Other</strong></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td><strong>Metals, Scrap</strong></td>
<td>X</td>
<td>CLEAN aluminum foil and pie pans, old metal pots and pans.</td>
</tr>
<tr>
<td><strong>Mixed Paper</strong></td>
<td>X</td>
<td>Includes junk mail, shredded paper, phone books, magazines, newspaper and paperboard; place in container.</td>
</tr>
<tr>
<td><strong>Oil</strong></td>
<td>X</td>
<td>Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit <a href="http://www.HHW.org">www.HHW.org</a>.</td>
</tr>
<tr>
<td><strong>Oil Filters</strong></td>
<td>X</td>
<td>Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit <a href="http://www.HHW.org">www.HHW.org</a>.</td>
</tr>
<tr>
<td><strong>Plastics</strong></td>
<td>X</td>
<td>All plastics, with or without recycling symbols.</td>
</tr>
<tr>
<td><strong>Styrofoam (Plastic #6)</strong></td>
<td>X</td>
<td>Free foam drop-off available at Newby Island Resource Recovery Park. Call Republic Services at (408) 432-0444 for more information.</td>
</tr>
<tr>
<td><strong>Shredded Paper</strong></td>
<td>X</td>
<td>Place in plastic bags tied at the top or closed brown paper bags. Place in cart/bin. Tape or staple a simple ‘Recycle’ sign on the bag.</td>
</tr>
<tr>
<td><strong>Textiles</strong></td>
<td>X</td>
<td>If reusable, please donate. Otherwise, place in garbage cart.</td>
</tr>
<tr>
<td><strong>Yard Trimmings</strong></td>
<td>X</td>
<td>Automated, curbside cart collection for townhouses and small multi-family complexes.</td>
</tr>
</tbody>
</table>

**For more information please contact the County of Santa Clara Recycling Hotline**
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)

11/04/21 Page | 8