

City of Santa Clara

Garbage and Recycling Services Fact Sheet

CUSTOMER SERVICE INFORMATION: Contact the applicable hauler regarding bin, or other issues pertaining to curbside services. Call the City of Santa Clara for billing issues at (408) 615-2300. Bulk item pick-up available by calling (408) 727-5365.

CITY CONTACT

Dave Staub

City of Santa Clara
1700 Walsh Avenue
Santa Clara, CA 95050
(408) 615-3080
Fax: (408) 988-0237
dstaub@santaclaraca.gov

www.santaclaraca.gov/pub_works/pw_garbage_cg_index.html

GARBAGE HAULER

Mission Trails Waste Systems
1060 Richard Avenue
Santa Clara, CA 95050
(408) 727-5365
(408) 727-7730 FAX

Contract end date: 12/20/2021

RECYCLING HAULER

Recology Santa Clara
650 Martin Ave.
Santa Clara, CA 95050
(408) 970-5100
(408) 588-1102 FAX

Contract end date: 01/10/2020

YARD TRIMMINGS HAULER

Mission Trails Waste Systems
1060 Richard Avenue
Santa Clara, CA 95050
(408) 727-5365
(408) 727-7730 FAX

Contract end date: 12/30/2021

Hauler Website: www.recologysouthbay.com/residentialSantaClaraRecycling.htm

Hauler Website: www.missiontrail.com

- **CLEAN-UP EVENT/GARAGE SALE/SWAP MEET**

Annual Clean-Up Campaign; contact the City for information.

- **HOUSEHOLD HAZARDOUS WASTE**

Call (408) 299-7300 or visit www.hhw.org to schedule a drop-off.

- **HOLIDAY TREE REMOVAL**

Holiday tree removal; call (408) 615-3080 for information.

- **RECOMMENDED LANDFILLS**

The City of Santa Clara suggests the following landfill or transfer station:

Missions Trail Waste Systems Transfer Station
1313 Memorex Drive
Santa Clara, CA 95050
(408) 727-5365

- **HOME COMPOSTING WORKSHOPS**

Call the Rotline at (408) 918-4640 or visit www.reducewaste.org for information on upcoming composting workshops.

- **COMMERCIAL FRANCHISE AGREEMENT**

Contact: The City of Santa Clara at (408) 615-3080. The City of Santa Clara has several franchised haulers operating in areas zoned industrial. Mission Trail Waste Systems is the exclusive franchise hauler in areas zoned commercial, institutional, and residential. Mission Trail Waste Systems is the only hauler that can charge for services in commercially zoned areas. All other haulers may collect source-separated recyclables as long as no fee is charged for the service.

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org

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- **DEBRIS BOX INFORMATION**
Contact the Street Department directly at (408) 615-3080
- **RECYCLING THEFT**
Santa Clara Police Department (Non-Emergency) (408) 615-5580
- **ILLEGAL DUMPING OF GARBAGE**
Street Department (408) 615-3080

RECYCLING PROGRAM INFORMATION

PROGRAM ESTABLISHED: January 1990

COLLECTION SCHEDULE: Same day as weekly clean green (yard waste) and garbage

CONTAINER ISSUED: **Single family Dwelling:** Wheeled automated carts for garbage (32, 64, or 96 gallon) and yard waste (96 gallon).

SINGLE FAMILY GARBAGE RATE INFORMATION

TYPE	FEE	SERVICE		COMMENTS
		Front yard	Backyard	
Refuse, 32 gallon cart ¹	\$ 10.72	X	X	Low Income- \$1.25 per can a month discount
Refuse, 64 gallon cart ¹	\$ 22.77	X	X	
Refuse, 95 gallon cart ¹	\$ 53.15	X	X	
Refuse, Extra 32-gallon cart	\$ 17.05	X	X	
Recycling	\$ 2.49	X		
Yard Trimmings	\$ 9.56	X	X	
Refuse, extra garbage sticker	\$ 4.00	X		Per 32 gallon bag prepaid sticker for extra garbage
Other	\$16.56			20-gallon super-saver cart
	\$ 3.80			Annual Clean-up Campaign mandatory monthly charge

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SINGLE FAMILY RECYCLING PROGRAM

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers		X	
Bulk Item Pick-Up		X	Annual Clean-up Campaign
Cans	X		Aluminum, tin and bi-metal cans accepted; rinse and place in gray bin.
Cardboard	X		Flatten and bundle with string; maximum dimensions 3' x 3'.
Glass	X		All colors of glass bottles and jars; remove lids, rinse and place in gray bin; no other glass items accepted.
Household Batteries	X		Place in zip lock bag on top of garbage container. (Single family homes only)
Magazines	X		Place in bag with mixed paper, or bundle with string and place next to gray bin or place into a resident-provided container (18 gallons or less). No newspaper should be included.
Metals, Other		X	
Metals, Scrap			CLEAN aluminum foil and pie pans, old metal pots and pans.
Mixed Paper	X		Place in paper bags or bundle with string or place in resident-provided container (18 gallons or less). Includes white, colored, computer papers, envelopes, magazines, catalogs, phone books, chipboard and paperboard (i.e. cereal boxes w/ liners removed, cracker boxes, paper towel rolls, gift boxes, etc.), junk mail, paper egg cartons, brown paper grocery bags, wrapping paper (no metallic).
Newspaper	X		Must be bagged in paper bags or bundled with string and set next to recycle bin or placed in resident-provided container (18 gallons or less).
Oil	X		Limited to three gallons per week. Place in 1-gallon or less plastic containers with screw-top lids OR 1-gallon or less pop-top container with top taped down securely with masking or duct tape. Label as "Waste Oil".
Oil Filters	X		Filter must be fully drained and place in sealed, leak-proof plastic zip-lock bag. Place next to recycling bin.
Plastic (#1-#7)	X		Remove cap and flatten rigid containers; place in gray bin. Plastic bags (shopping, dry cleaning, grocery, bread, newspaper, etc.) should be placed in 32-gallon clear plastic bag (separate from Styrofoam) and set next to gray bin.
Styrofoam (Plastic #6)	X		Packing blocks (NO peanuts), egg cartons, and rinsed take-out food containers. Place in 32-gallon clear plastic bag and set next to gray bin
Yard Trimmings		X	Place curbside in wheeled, green yard waste automated cart. Extra 95-gallon cart may be requested.
Compact Fluorescent light bulbs	X		Place in clear zip lock bag on top of recycling container. (Single Family homes only)

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MULTI-FAMILY RECYCLING PROGRAM

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers		X	
Bulk Item Pick-Up		X	Annual clean-up campaign
Cans	X		Aluminum, tin and bi-metal cans.
Cardboard		X	
Glass	X		All colors of glass bottles and jars; lids removed for separated recycling.
Magazines	X		
Metals, Other		X	
Metals, Scrap		X	
Mixed Paper	X		
Newspaper	X		
Oil		X	
Plastic (#1-#7)	X		
Styrofoam (Plastic #6)	X		
Yard Trimmings		X	Automated, curbside cart collection for townhouses and small multi-family complexes.

FOOTNOTES

¹The quantities and types of containers provided in the multi-family program vary depending upon the location of the dwelling within Santa Clara and the number of units within the dwelling. The multi-family program is voluntary. Participating complexes pay \$2.49/unit/month for recycling services.