

# City of San Jose

## Garbage and Recycling Services Fact Sheet

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**CUSTOMER SERVICE INFORMATION:** Contact Recycle Plus regarding bulk item pick-up, bin, billing, or other issues pertaining to curbside services at (408) 535-3500.

### CITY CONTACT

Recycle Plus Customer Service: (408) 535-3500  
Garbage and Recycling: Debbie Basher, Walter Lin, Lori Wallace  
Yard Trimmings: Laurel Godley, Heidi Melander  
Multi-family Services: Laura McEwen  
Program Manager: Donna Perala, Jeff Anderson  
City of San Jose  
Department of Environmental Services  
200 E Santa Clara St  
San Jose, CA 95113  
(408) 535-8550  
Fax: (408) 292-6211  
[www.sanjoseca.gov](http://www.sanjoseca.gov)

### GARBAGE HAULER

Garden City Sanitation  
1080 Walsh Ave.  
Santa Clara, CA 95050  
(408) 988-4500

[Info@gardencitysanitation.com](mailto:Info@gardencitysanitation.com)

**SFD District A & C**

**Contract end date:** June 30, 2013

### RECYCLING HAULER

California Waste Solutions  
1005 Timothy Drive  
San Jose, CA 95133  
(408) 213-7800

(408) 292-0833 FAX

**District A & C**

**Contract end date:** June 30, 2013

### YARD TRIMMINGS HAULER

Green Waste Recovery  
1500 Berger Dr  
San Jose, CA 95112  
(408) 283-4800

(408) 283-3108 FAX

**District C**

**Contract end date:** June 30, 2013

### GARBAGE HAULER

GreenTeam of San Jose  
1333 Oakland Road  
San Jose, CA 95112  
(408) 282-4400  
(408) 283-8509 FAX

**SFD Districts B & Citywide MFD**

**Contract end date:** June 30, 2013

### RECYCLING HAULER

GreenTeam of San Jose  
1333 Oakland Road  
San Jose, CA 95112  
(408) 282-4400  
(408) 283-8509 FAX

**SFD Districts B & Citywide MFD**

**Contract end date:** June 30, 2013

### YARD TRIMMINGS HAULER

Green Waste Recovery  
1500 Berger Dr  
San Jose, CA 95112  
(408) 283-4800  
(408) 283-3108 FAX

**District A, B**

**Contract end date:** June 30, 2013

City Integrated Waste Management Website: [www.sjrecycles.org](http://www.sjrecycles.org)  
Garbage Hauler Website District A & C: [www.gardencitysanitation.com](http://www.gardencitysanitation.com)  
Garbage Hauler Website District B & Citywide MFD: [www.greenteam.com](http://www.greenteam.com)  
Recycling Hauler District A & C: [www.calwaste.com/services/index.html](http://www.calwaste.com/services/index.html)  
Recycling Hauler District B & Citywide MDF: [www.greenteam.com](http://www.greenteam.com)  
Yard Trimmings Hauler: [www.greenwaste.com/residential-services/san-jose](http://www.greenwaste.com/residential-services/san-jose)

- **CLEAN-UP EVENT/GARAGE SALE /SWAP MEET**  
None available
- **HOLIDAY TREE REMOVAL**  
Contact the GreenWaste Recovery at (408) 283-4800 for information.
- **HOUSEHOLD HAZARDOUS WASTE**  
Call (408) 299-7300 or visit [www.hhw.org](http://www.hhw.org) to schedule a drop-off.

For more information please contact the County of Santa Clara Recycling Hotline  
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)

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- **HOME COMPOSTING WORKSHOPS**

Call the Rotline at (408) 918-4640 or visit [www.reducewaste.org](http://www.reducewaste.org) for information on upcoming composting workshops.

- **EXTRA GARBAGE STICKERS**

Stickers for extra garbage pick-up can be purchased at any San Jose Library or participating Lucky and SaveMart stores.

- **RECOMMENDED LANDFILLS**

The City of San Jose suggests the following landfills:

Guadalupe Rubbish Disposal Company  
15999 Guadalupe Mines Road  
San Jose, Ca 95120  
(408) 268-1670  
Fax: (408) 268-7451

Kirby Canyon Recycling and Disposal Facility  
910 Coyote Creek Golf Drive  
Morgan Hill, Ca 95037  
(408) 779-2206  
Fax: (408) 779-5165

Zanker Road Landfill  
705 Los Esteros Road  
San Jose, Ca 95134  
(408) 263-2384  
Fax: (408) 263-2393

BFI Newby Island Sanitary Landfill  
1601 Dixon Landing Road  
Milpitas, Ca 95035  
(408) 262-1401  
Fax: (408) 262-2871

- **COMMERCIAL FRANCHISE AGREEMENT**

The City of San Jose has non-exclusive Commercial Solid Waste and Recyclables Collection Agreements with multiple companies for the collection of commercial/industrial garbage and commingled recyclables. There are monthly reporting requirements for these franchised haulers. The City does not regulate independent recycling service providers collecting source-separated recyclables. This service may be provided on a fee-for-service basis. City staff offers free waste assessments to help businesses increase recycling efficiency and reduce garbage costs. Visit [www.SJrecycles.org](http://www.SJrecycles.org) for more information.

- **DEBRIS BOX INFORMATION**

- **RECYCLING THEFT**

San Jose Police Department (Non-Emergency) (408) 277-8900

- **ILLEGAL DUMPING OF GARBAGE**

Please contact the Department of Transportation at (408) 277-4373 to report illegal dumping.

### RECYCLING PROGRAM INFORMATION

**PROGRAM ESTABLISHED**

May 1985; revised program Recycle Plus, began July 1993; single stream program began July 2002

**COLLECTION SCHEDULE**

**Single Family Dwelling (SFD):** Same day as weekly garbage collection

**Multi-Family Dwelling (MFD):** May have variable collection days

**CONTAINER ISSUED**

**SFD:** Single cart (gray with blue lid) for commingled recyclables.

**MFD:** Bins or carts provided for commingled recyclables.

Oil jugs and oil filter bags provided by city.

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### SINGLE FAMILY RATE INFORMATION

TYPE	FEE	SERVICE		COMMENTS
		Front yard	Backyard	
Refuse, 20 gallon	\$ 25.39	X		
Refuse, 32 gallon cart	\$ 26.95	X		
Refuse, 64 gallon cart	\$ 53.90	X		
Refuse, 96 gallon cart	\$ 80.85	X		
Refuse, 128 gallon cart	\$ 107.80	X		
Refuse, 160 gallon cart	\$ 134.75	X		
Refuse, 192 gallon cart	\$ 161.70	X		
Refuse, 224 gallon cart	\$ 188.65	X		
Refuse, Extra Bag	\$ 6.25	X		Extra sticker required for each bag
Recycling		X		Included in refuse rate

### SINGLE FAMILY RATE INFORMATION

TYPE	FEE	SERVICE		COMMENTS
		Front yard	Backyard	
Yard Trimmings, Lose Collection		X		Included in refuse rate; backyard service for disabled only
Yard Trimmings, Subscription Cart	\$ 4.00	X		

### SPECIAL RATES (Available to those who qualify)

TYPE	FEE	SERVICE		COMMENTS
		Front yard	Backyard	
LIRA (Low Income Rate Assistance) 20 gallon	\$ 17.77	X		Provides a discount on garbage service for low income individuals and households.
LIRA (Low Income Rate Assistance) 32 gallon	\$ 18.87	X		Provides a discount on garbage service for low income individuals and households.
LIRA (Low Income Rate Assistance) 64 gallon	\$ 26.95	X		Provides a discount on garbage service for low income individuals and households.
LIRA (Low Income Rate Assistance) 96 gallon	\$ 40.43	X		Provides a discount on garbage service for low income individuals and households.
LIRA (Low Income Rate Assistance) 128 gallon	\$ 53.90	X		Provides a discount on garbage service for low income individuals and households.
LIRA (Low Income Rate Assistance) 160 gallon	\$ 67.38	X		Provides a discount on garbage service for low income individuals and households.
LIRA (Low Income Rate Assistance) 192 gallon	\$ 80.85	X		Provides a discount on garbage service for low income individuals and households.
LIRA (Low Income Rate Assistance) 224 gallon	\$ 94.33	X		Provides a discount on garbage service for low income individuals and households.
LIRA-Large Family* 64 gallon	\$ 40.43	X		Provides a discount on garbage service for low income individuals and households.
LIRA-Large Family* 96 gallon	\$ 60.64	X		Provides a discount on garbage service for low income individuals and households.
LIRA-Large Family* 128 gallon	\$ 80.85	X		Provides a discount on garbage service for low income individuals and households.

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TYPE	FEE	SERVICE		COMMENTS
		Front yard	Backyard	
<b>LIRA-Large Family*</b> <b>160 gallon</b>	\$ 101.06	<b>X</b>		Provides a discount on garbage service for low income individuals and households.
<b>LIRA-Large Family*</b> <b>192 gallon</b>	\$ 121.28	<b>X</b>		Provides a discount on garbage service for low income individuals and households.
<b>LIRA-Large Family*</b> <b>224 gallon</b>	\$ 141.49	<b>X</b>		Provides a discount on garbage service for low income individuals and households.
<b>MERRA-Medical Exemption Rate Reduction Assistance</b> <b>64 gallon</b>	\$ 26.95	<b>X</b>		Assistance for those who have excessive waste resulting from medical condition.
<b>MERRA-Medical Exemption Rate Reduction Assistance</b> <b>96 gallon</b>	\$ 53.90	<b>X</b>		Assistance for those who have excessive waste resulting from medical condition.
<b>MERRA-Medical Exemption Rate Reduction Assistance</b> <b>128 gallon</b>	\$ 80.85	<b>X</b>		Assistance for those who have excessive waste resulting from medical condition.
<b>MERRA-Medical Exemption Rate Reduction Assistance</b> <b>160 gallon</b>	\$ 107.80	<b>X</b>		Assistance for those who have excessive waste resulting from medical condition.
<b>MERRA-Medical Exemption Rate Reduction Assistance</b> <b>192 gallon</b>	\$ 134.75	<b>X</b>		Assistance for those who have excessive waste resulting from medical condition.
<b>MERRA-Medical Exemption Rate Reduction Assistance</b> <b>224 gallon</b>	\$ 161.70	<b>X</b>		Assistance for those who have excessive waste resulting from medical condition.
<b>On-Premise Disabled</b> <b>20 gallon</b>	\$ 25.39	<b>X</b>	<b>X</b>	On premise pick-up for those with an ongoing physical disability and unable to move his/her garbage, recycling, and yard trimmings cart to the curb for collection.
<b>On-Premises Disabled</b> <b>32 gallon</b>	\$ 26.95	<b>X</b>	<b>X</b>	On premise pick-up for those with an ongoing physical disability and unable to move his/her garbage, recycling, and yard trimmings cart to the curb for collection.
<b>On-Premises Disabled 64 gallon</b>	\$ 53.90	<b>X</b>	<b>X</b>	On premise pick-up for those with an ongoing physical disability and unable to move his/her garbage, recycling, and yard trimmings cart to the curb for collection.
<b>On-Premises Disabled</b> <b>96 gallon</b>	\$ 80.85	<b>X</b>	<b>X</b>	On premise pick-up for those with an ongoing physical disability and unable to move his/her garbage, recycling, and yard trimmings cart to the curb for collection.
<b>On-Premises Disabled</b> <b>128 gallon</b>	\$ 107.80	<b>X</b>	<b>X</b>	On premise pick-up for those with an ongoing physical disability and unable to move his/her garbage, recycling, and yard trimmings cart to the curb for collection.
<b>On-Premises Disabled</b> <b>160 gallon</b>	\$ 134.75	<b>X</b>	<b>X</b>	On premise pick-up for those with an ongoing physical disability and unable to move his/her garbage, recycling, and yard trimmings cart to the curb for collection.
<b>On-Premises Disabled</b> <b>192 gallon</b>	\$ 161.70	<b>X</b>	<b>X</b>	On premise pick-up for those with an ongoing physical disability and unable to move his/her garbage, recycling, and yard trimmings cart to the curb for collection.
<b>On-Premises Disabled</b> <b>224 gallon</b>	\$ 188.62	<b>X</b>	<b>X</b>	On premise pick-up for those with an ongoing physical disability and unable to move his/her garbage, recycling, and yard trimmings cart to the curb for collection.

Note: \* For more information on special rates, call customer service at (408) 535-3515.

For more information please contact the County of Santa Clara Recycling Hotline  
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### SINGLE FAMILY RECYCLING PROGRAM

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
<b>Aseptic Containers</b>	X		Milk cartons and juice boxes accepted; place in recycling cart.
<b>Bulk Item Pick-Up</b>	X		1-3 items for \$25.00 dollars.
<b>Cans</b>	X		Aluminum, steel, tin and bi-metal cans accepted; place in recycling cart.
<b>Cardboard</b>	X		Flattened and stack in recycling cart.
<b>Household Batteries</b>		X	Call HHW (408) 299-7300
<b>Glass</b>	X		Place in recycling cart.
<b>Newspaper</b>	X		Place in recycling cart.
<b>Magazines</b>	X		Place in recycling cart.
<b>Mixed Paper</b>	X		Junk mail, phone books, egg cartons, business and school papers, paper bags, and plastic window envelopes accepted; place in recycling cart; commingle with magazines.
<b>Metals, Other</b>	X		Small appliances, aluminum foil and pie tins; place in recycling cart.
<b>Metals, Scrap</b>	X		Scrap metals including jar lids, commingle with aluminum in recycling cart.
<b>Oil</b>	X		Use one-gallon container provided by the city; place next to recyclables. Call (408) 535-3515 to request container.
<b>Oil Filters</b>	X		Use city provided bags; place next to recyclables. Call (408) 535-3515 to request for bags.
<b>Plastics (#1-#7)</b>	X		Plastic bags are no longer accepted in SFD or MFD curbside recycling programs. Place plastic bottles and jugs in recycling cart. Take plastic bags to local grocery stores.
<b>Polystyrene (Plastic #6)</b>	X		Hard polystyrene only. (ex: take-out coffee lids) No packing peanuts or expanded polystyrene blocks. (ex: Styrofoam)
<b>Textiles</b>	X		Textiles should be clean and placed in a plastic bag to avoid contamination; includes blankets, clothing, sheets, etc; recycling cart.
<b>Yard Trimmings</b>	X		Prunings, grass, and leaves only; no rocks, soil, or fruit. <sup>1</sup>

#### FOOTNOTES

<sup>1</sup>Yard trimmings setout guidelines: Single family has on or off-street service as determined by the city. On-street piles should be 12 inches from the curb and no larger than five feet in any direction. Mandatory off-street service should use the City carts or customer provided cans (with city provided "Yard Waste Only" stickers) and place them on the curb. For both services branches should be no longer than five feet and/or six inches in diameter. Subscription cart service available for extra \$4.00 a month for Single Family Dwellings.

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### MULTI-FAMILY RECYCLING PROGRAM<sup>1</sup>

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
<b>Aseptic Containers</b>	<b>X</b>		Milk cartons and juice boxes accepted; place in recycling container.
<b>Bulk Item Pick-Up</b>	<b>X</b>		1-3 items for \$55.50 and \$18.50 for each additional item.
<b>Cans</b>	<b>X</b>		Aluminum, steel, tin and bi-metal cans accepted; place in recycling container.
<b>Cardboard</b>	<b>X</b>		Flatten into 4' x 4' bundles and place in recycling container.
<b>Glass</b>	<b>X</b>		All colors of glass bottles and jars; place in recycling container.
<b>Newspaper</b>	<b>X</b>		Newspapers and newspaper inserts; place in recycling container.
<b>Magazines</b>	<b>X</b>		Place in recycling container.
<b>Mixed Paper</b>	<b>X</b>		Junk mail, phone books, egg cartons, business and school papers, paper bags, and plastic window envelopes accepted; place in recycling container.
<b>Metals, Other</b>	<b>X</b>		Small appliances, aluminum foil and pie tins; place in recycling container.
<b>Metals, Scrap</b>	<b>X</b>		Place in recycling container.
<b>Oil</b>	<b>X</b>		A special container is required for collection. Contact Green Team at (408) 283-8500 for more information.
<b>Oil Filters</b>	<b>X</b>		A special container is required for collection. Contact Green Team at (408) 283-8500 for more information.
<b>Plastics (#1-#7)</b>	<b>X</b>		Plastic bags are no longer accepted in SFD or MFD curbside recycling programs. Place plastic bottles and jugs in recycling cart. Take plastic bags to local grocery stores.
<b>Polystyrene (Plastic #6)</b>	<b>X</b>		Hard polystyrene only. (ex: take-out coffee lids) No packing peanuts or expanded polystyrene blocks. (ex: Styrofoam)
<b>Textiles</b>	<b>X</b>		Textiles should be clean and placed in a plastic bag to avoid contamination; includes blankets, clothing, sheets, etc., place in recycling container.
<b>Yard Trimmings<sup>2</sup></b>	<b>X</b>		Service is available to all MFDs; contact haulers for information.

#### FOOTNOTES

<sup>1</sup> Multi-family program can include apartments 2 units and greater, condos, town homes, mobile home parks. Apartments of over 8 units must have multi-family service. The number of garbage and recycling containers at multi-family dwellings varies with location; contact hauler for details. MFDs now have single stream recycling.

<sup>2</sup> Yard trimmings setout guidelines: Yard trimmings setout details for multi-family units vary; contact Green Waste Recovery for information. Green Waste Recovery collects yard trimmings for multi-family dwellings with fewer than 100 units; property manager approval is required to service.