

City of Palo Alto

Garbage and Recycling Services Fact Sheet

CUSTOMER SERVICE INFORMATION: Contact the applicable hauler regarding service issues pertaining to curbside services. Bulk item pick-up is available by calling GreenWaste of Palo Alto at (650) 493-4894.

CITY CONTACT

Clay Reigel

City of Palo Alto
P.O. Box 10250
Palo Alto, CA 94303
(650) 496-5910
Fax: (650) 852-9289
zerowaste@cityofpaloalto.org
www.cityofpaloalto.org

GARBAGE HAULER

GreenWaste of Palo Alto
2000 Geng Road
Palo Alto, CA 94303
(650) 493-4894
Fax: (650) 493-2537

Contract end date: 6/30/2017

Next review date: Continuous review

RECYCLING HAULER

GreenWaste of Palo Alto
2000 Geng Road
Palo Alto, CA 94303
(650) 493-4894
Fax: (650) 493-2537

Contract end date: 6/30/2017

Next review date: Continuous review

YARD TRIMMINGS HAULER

GreenWaste of Palo Alto
2000 Geng Road
Palo Alto, CA 94303
(650) 493-4894
Fax: (650) 493-2537

Contract end date: 6/30/2017

Next review date: Continuous review

Hauler Website: Greenwaste.com/residential-services/palo-alto
City Integrated Waste Management Website: www.zerowastepaloalto.org

- **CLEAN-UP EVENT/GARAGE SALE/SWAP MEET**
City-wide yard sale held in odd-numbered years.
- **HOUSEHOLD HAZARDOUS WASTE**
The first Saturday of the month 9am-12pm at Palo Alto Regional Water Quality Control Plant. Call (650) 496-6980 for specific dates. Proof of Palo Alto residency required.
- **HOLIDAY TREE REMOVAL**
Please contact GreenWaste of Palo Alto at (650) 493-4894 for information.
- **HOME COMPOSTING WORKSHOPS**
Palo Alto offers Bay Friendly Gardening workshops. Contact (650) 496-5910 for more information.
- **ELECTRONIC WASTE**
Electronic waste (any item with an electrical plug or circuit board) may be brought to the SMaRT Station® for recycling at no charge. Limited to Sunnyvale, Mountain View and Palo Alto residents.
- **RECOMMENDED LANDFILLS**
 - MATERIALS RECOVERY FACILITY BUY BACK / DROP-OFF CENTER**
SMaRT Station®
Owned in partnership with the Cities of Mountain View, Palo Alto and Sunnyvale.
Operated by Bay Counties on City of Sunnyvale property.
301 Carl Road
Sunnyvale, CA 94089
(408) 752-8530

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org

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- **COMMERCIAL FRANCHISE AGREEMENT**

The City of Palo Alto has an agreement with GreenWaste of Palo Alto. An independent recycling provider may only collect source-separated recyclables. The collection of mixed recyclables is not permitted in the City of Palo Alto.

- **DEBRIS BOX INFORMATION**

GreenWaste of Palo Alto is the only hauler that may provide debris box service for refuse or any type of mixed debris. Other haulers may provide debris box service for source separated recyclables only.

- **RECYCLING THEFT**

Palo Alto Police Department (Non-Emergency) (650) 329-2413

- **ILLEGAL DUMPING OF GARBAGE**

Palo Alto Police Department (Non-Emergency) (650) 329-2413

RECYCLING PROGRAM INFORMATION

PROGRAM ESTABLISHED	1971
COLLECTION SCHEDULE	Same day as weekly garbage pick-up
CONTAINER ISSUED	<p>Single Family Dwelling (SFD) & Multi-Family Dwelling (MFD) with fewer than five units: Wheeled recycling carts and wheeled yard trimming carts. Wheeled carts are also available for garbage, but must be placed at the curb for collection.</p> <p>MFD (greater than five units): Wheeled carts or bins for recycling, wheeled carts or bins for compostable materials, call GreenWaste for more information at (650) 493-4894.</p>

SINGLE FAMILY RATE INFORMATION

TYPE	FEE	SERVICE		COMMENTS
		Curbside	Backyard	
Refuse (mini-can), 20 Gallon	\$ 15.90	X	X	
Refuse, 32 Gallon cart	\$ 32.86	X	X	
Refuse, 64 Gallon cart	\$ 67.84	X	X	
Refuse, 96 gallon cart	\$ 101.76	X	X	
Recycling/Yard Trimmings		X		Included in refuse rate

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SINGLE FAMILY RECYCLING PROGRAM (And multi-family dwellings with less than five units)

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Container		X	Ex. Juice Box
Aerosol Cans	X		Non-hazardous, empty (e.g., shaving cream, hairspray).
Household Batteries	X		Household/Dry cell (e.g. AAA, AA, C, D, 9-volt, hearing aid and camera batteries, and other single-use or rechargeable batteries) place in the battery bag provided by GreenWaste (650) 493-4894. Follow directions on bag. <i>Auto batteries are not accepted curbside; but are accepted at the Palo Alto Recycling Center.</i>
Bulk Item Pick-Up	X		One free clean up day per calendar year (by appointment) where residents can put 4 large items on curbside.
Cans	X		Metal cans, lids, food trays, and foil.
Cardboard	X		Flattened and cut to fit loosely in cart; no waxed cardboard.
Electronics	X		Appliances, calculator, computer, fax machine, printer. NO computer monitors or TVs.
Glass	X		Bottles and jars. No porcelain, china, ceramics, window glass, mirrors, Pyrex, or light bulbs.
Magazines	X		
Metals, Other		X	Accepted at Palo Alto Recycling Center.
Metals, Scrap	X		Small scrap metals no larger than a toaster oven; larger scrap metal is accepted at the Palo Alto Recycling Center.
Mixed Paper	X		Catalogs, paperboard (e.g., cereal, tissue boxes), paper envelopes, non metallic wrapping paper, white, colored, and glossy paper, junk mail, shredded paper, paperback books, maps, and more.
Newspaper	X		Newspaper and newspaper inserts.
Motor Oil	X		Place in clear one-gallon plastic container with secure top.
Oil Filters	X		Drain oil from filter. Place oil filter in the bag provided by GreenWaste of Palo Alto. Call (650) 493-4894 for bag.
Expanded Polystyrene (Plastic #6)		X	
Plastic (#1-#7)	X		All types, with or without a number. Bottles, buckets, flower pots, food containers, toys, etc.
Film Plastic	X		Bags, plastic wrap, bubble wrap (place in a clear plastic bag and knot the top of the bag)
Yard Trimmings	X		Materials up to two inches in diameter and four feet in length; collected weekly. No dirt, sod, rock, tan bark, stumps, construction lumber, bamboo, pampas grass, palm, yucca, flax, cactus, poison oak, food scraps or manure.

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MULTI-FAMILY RECYCLING PROGRAM

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Juice Box Container		X	
Aerosol Cans	X		Non-hazardous, empty (e.g., shaving cream, hairspray).
Bulk Item Pick-Up		X	
Cans	X		Metal cans, lids, food trays, and foil.
Cardboard	X		Flatten and cut to fit loosely in cart; no waxed cardboard.
Electronics	X		Appliances, calculator, computer, fax machine, printer. NO computer monitors or TVs.
Glass	X		Bottles and jars. No porcelain, china, ceramics, window glass, mirrors, Pyrex, or light bulbs.
Magazines	X		
Metals, Other		X	No curbside collection. Accepted at Palo Alto Recycling Center.
Metals, Scrap	X		Small scrap metals no larger than a toaster oven; larger scrap metal is accepted at the Palo Alto Recycling Center.
Mixed Paper	X		Catalogs, paperboard (e.g., cereal, tissue boxes), paper envelopes, non metallic wrapping paper, white, colored, and glossy paper, junk mail, shredded paper, paperback books, maps, and more.
Newspaper	X		Newspaper and newspaper inserts.
Motor Oil		X	No curbside collection. Accepted at Palo Alto Recycling Center.
Plastic (#1-#7)	X		All types, with or without a number. Bottles, buckets, flower pots, food containers, toys, etc.
Expanded Polystyrene (Plastic #6)		X	
Film Plastic	X		Bags, plastic wrap, bubble wrap (place in a clear plastic bag and knot the top of the bag)
Compostables		X	Call GreenWaste at 493-4894 for more information.

FOOTNOTES

¹All materials that are collected for curbside recycling may also be dropped-off at the Palo Alto Recycling Center, (650) 496-5910. Residents and businesses may also drop-off appliances, automotive fluids, batteries, computer monitors, glass, metal, paper, and plastics #1-#7. Call ahead for details.