

# City of Mountain View

## Garbage and Recycling Services Fact Sheet

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**CUSTOMER SERVICE INFORMATION:** Contact the applicable hauler regarding bin, or other issues pertaining to curbside services. Contact the City of Mountain View with billing issues at (650) 903-6317. Bulk item pick-up available by calling (650) 967-3034.

### CITY CONTACT

**Lori Topley**

City of Mountain View  
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### GARBAGE HAULER

Recology Mountain View  
935 Terra Bella Avenue  
Mountain View, CA 94043  
(650) 967-3034  
(650) 967-1260 FAX

**Contract end date:** 4 / 2013

**Next review date:** Reviewed at the beginning of each fiscal year

### RECYCLING HAULER

Recology Mountain View  
935 Terra Bella Avenue  
Mountain View, CA 94043  
(650) 967-3034  
(650) 967-1260 FAX

**Contract end date:** 4 / 2013

**Next review date:** Reviewed at the beginning of each fiscal year

### YARD TRIMMINGS HAULER

Recology Mountain View  
935 Terra Bella Avenue  
Mountain View, CA 94043  
(650) 967-3034  
(650) 967-1260 FAX

**Contract end date:** 4 / 2013

**Next review date:** Reviewed at the beginning of each fiscal year

Hauler Website: [www.recologymountainview.com](http://www.recologymountainview.com)

City Integrated Waste Management Website: [www.mvrecycle.org](http://www.mvrecycle.org)

- **CLEAN-UP EVENT/ON CALL PLUS**  
Spring Clean Up has changed to “On Call Plus” collection services including most bulky goods. Only properties with 8 or less units using individual garbage cans (or mobile homes, townhouses and condominiums) are eligible for “On Call Plus.” Residents subscribed to individual can services receive three On Call Plus appointments per calendar year for collection of trash, yard trimmings, and most bulky goods. “On Call Plus” appointments are exchangeable for a free “Extra SMaRT Day” voucher to the transfer station, which expires yearly.
- **HOUSEHOLD HAZARDOUS WASTE**  
Call (408) 299-7300 or visit [www.hhw.org](http://www.hhw.org) to schedule a drop-off.
- **HOLIDAY TREE REMOVAL**  
Holiday tree collection program for single-family properties are offered for a three-week period following Christmas Day through the third Friday in January (exact dates vary from year to year). Contact Recology Mountain View at (650) 903-6317 for more information.
- **HOME COMPOSTING WORKSHOPS**  
Call the Rotline at (408) 918-4640 or visit [www.reducewaste.org](http://www.reducewaste.org) for information on upcoming composting workshops. Residents may pick-up free mulch and compost at the SMaRT Station.
- **ELECTRONIC WASTE**  
Electronic waste (any item with an electrical plug or circuit board) may be brought to the SMaRT Station® for recycling at no charge. Limited to Sunnyvale, Mountain View and Palo Alto residents.

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- **RECOMMENDED LANDFILLS**

MATERIALS RECOVERY FACILITY BUY  
BACK / DROP-OFF CENTER

DROP-OFF / BUY-BACK CENTER

SMaRT Station®

Owned in partnership with the Cities of Mountain View, Palo Alto and Sunnyvale. Operated by Bay Counties on City of Sunnyvale property.  
301 Carl Road  
Sunnyvale, CA 94089  
(408) 752-8530

Mountain View Recycling Center

Operated by Foothill Disposal on City Property  
935 Terra Bella Avenue  
Mountain View, CA 94043  
(650) 967-3034

- **RECYCLING INFORMATION**

Residents may also bring the same recyclable materials accepted at curbside (except motor oil and filters) to either the Mountain View Recycling Center (operated by Foothill Disposal on City property) at 935 Terra Bella Avenue near the intersection of N. Shoreline Blvd. near Highway 101(650) 967-3034; or to the Smart Station in Sunnyvale at 301 Carl Road near the intersection of Caribbean and Borregas Avenues (408) 752-8530.

- **COMMERCIAL FRANCHISE AGREEMENT**

The City of Mountain View has an exclusive franchise agreement with Recology to provide all residential, commercial and industrial garbage, recycling and debris box services. Independent haulers may only collect source-separated recyclables (e.g. cardboard only in one bin or compactor) from businesses *provided* they do so free of charge and are specially licensed with the City.

- **DEBRIS BOX INFORMATION**

Recology is the City’s exclusive franchised waste hauler for recycling or debris roll-off box services. If your general contractor subcontracts to and pays a roll-off box company, it must be Recology. No other roll-off box company may be used. Per City Code, no other roll-off box hauler may be used unless:

- The materials are self-hauled by a State-licensed contractor, working at the site, who owns and hauls their own box or truck, and the hauling is an incidental part of total services (e.g. roofers, landscapers); or
- The materials are sold or donated to a recycling hauler or processor, who does not require payment of any kind for the collection, transportation, transfer or processing; materials are kept source-separated on site (i.e. box of metal, box of drywall); and the hauler has *both* a City franchise and business license.

- **RECYCLING THEFT**

Mountain View Police Department (Non-Emergency) (650) 903-6395

- **ILLEGAL DUMPING OF GARBAGE**

For public dumping on private property, contact Code Enforcement at (650) 526-7713.  
For public dumping in the public right of way, contact Public Services Department at (650) 903-6329.

### RECYCLING PROGRAM INFORMATION

<b>PROGRAM ESTABLISHED</b>	October 1987 and updated in 2004 with garbage cart and recycling split-cart.
<b>COLLECTION SCHEDULE</b>	Every other week, same day as garbage collection
<b>CONTAINER ISSUED</b>	<p><b>Single Family Dwelling:</b> Recycling split-cart. One side is newspaper and mixed paper and the other side is for metal bins, glass, plastic bottles, and jars.</p> <p><b>Multi-Family Dwelling:</b> Three carts (newspaper, mixed paper, and containers)</p>

For more information please contact the County of Santa Clara Recycling Hotline  
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)

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### SINGLE FAMILY GARBAGE RATE INFORMATION

TYPE	FEE	SERVICE		COMMENTS
		Front yard	Backyard	
Refuse, 1-32 gallon can	\$ 18.95	X	*	Refuse is collected from carts (totes) provided by Foothill Disposal at no rental charge.
Refuse, 1-20 gallon can	\$ 12.95	X	*	Refuse is collected from carts (totes) provided by Foothill Disposal at no rental charge. A 20-gallon service will be collected in specially designed 32-gallon cart.
Refuse, Extra Bag Tag	\$ 5.00	X		Per 32-gallon bag
Recycling		X	*	Included in refuse rate. Contaminated cart: charged the same as garbage
Yard Trimmings		X	*	64 or 96-gallon sizes available. Cost included in refuse rate; Extra pick-up \$10.00 on non-recycling day. Contaminated cart: charged the same as garbage

\*Free for the disabled; need proof of disability

### SINGLE FAMILY RECYCLING PROGRAM

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers		X	No milk cartons, juice boxes, or soy cartons.
Bulk Item Pick-Up	X		Included in On Call Plus program. There is an additional fee for TVs and computer monitors.
Cans	X		Aluminum, steel, bi-metal and tin cans are accepted (no scrap metal such as baking pans or aerosol cans). Place in split-cart under the blue lid side.
Cardboard	X		Flatten and place next to recycling bins. Max. Size: 3' x 3'.
Glass	X		Place in split-cart under the blue lid side. No fluorescent light tubes or bulbs.
Household Batteries	X		Place in bag provided by Recology on top of recycling cart. Household dry cell (e.g. AAA, AA, C, D, 9-Volt, hearing aid, camera batteries, and other single use or rechargeable batteries). <i>Auto batteries not accepted at curbside; but are accepted at the Smart Station.</i>
Magazines	X		Place in split-cart under the gray lid side.
Metal (Scrap)		X	Not accepted at curbside, but resident may drop-off at SMaRT Station.
Mixed Paper	X		Place in split-cart under the gray lid side. Phone books accepted.
Newspaper	X		Place in split cart under the gray lid side.
Oil	X		Place in container provided by Recology and put on ground next to recycling cart.
Oil Filters	X		Place in bag provided by Recology and put on ground next to recycling cart.
Plastic Bottles & Tubs (#1-#7)	X		Bottles and wide-mouth tubs less than 2-gallon in size and marked #1 through #7. Place in split-cart under the blue lid side. No plastic bags accepted. Take plastic bags to local grocery stores.
Polystyrene (Plastic #6)		X	Foam blocks, food foam and packing peanuts are not accepted.
Yard Trimmings	X		City provides 64 or 96 gallon bin; collection is every other week. Contaminated cart charged as garbage. No food scraps, palm fronds, dirt, sod, rock or plastics.

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### MULTI-FAMILY RECYCLING PROGRAM

Multi-Family Recycling Information for Complexes with Dumpster Service

(Multi-family residences with individual can service should refer to the single family recycling and garbage information sheets)

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
<b>Aseptic Containers</b>		<b>X</b>	No milk cartons, juice boxes, or soy cartons.
<b>Bulk Item Pick-Up</b>	<b>X</b>		Call hauler for pricing.
<b>Cans</b>	<b>X</b>		Aluminum, tin, steel and bi-metal cans. No aerosol cans or pots/pans. Place in mixed container toter.
<b>Cardboard</b>	<b>X</b>		Flatten, place next to toters. Max. size: 3'x3'.
<b>Glass</b>	<b>X</b>		Place in mixed container bin. No fluorescent light tubes or bulbs.
<b>Household Batteries</b>		<b>X</b>	Call for an appointment for free drop-off at County facility (408) 229-7300. Also accepted at Mountain View Recycling Center on Terra Bella Avenue during buy-back hours only.
<b>Magazines</b>	<b>X</b>		Place in mixed paper bin.
<b>Metal Scrap</b>		<b>X</b>	Not accepted at curbside, but resident may drop-off at SMaRT Station.
<b>Mixed Paper</b>	<b>X</b>		Place in mixed paper bin. Phone books OK.
<b>Newspaper</b>	<b>X</b>		Place in newspaper bin.
<b>Oil and Filters</b>		<b>X</b>	Not accepted at curbside, but resident may drop off at SMaRT Station.
<b>Plastic Bottles &amp; Tubs(#1-#7)</b>	<b>X</b>		Bottles and wide-mouth tubs less than 2-gallon in size and marked #1 through #7. Place in mixed container bin. No plastic bags accepted. Take plastic bags to local grocery stores.
<b>Polystyrene (Plastic #6)</b>		<b>X</b>	Foam blocks, food foam and packing peanuts are not accepted.

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