

# City of Los Altos

## Garbage and Recycling Services Fact Sheet

---

**CUSTOMER SERVICE INFORMATION:** Contact the applicable hauler regarding bin, billing, or other issues pertaining to curbside services. Bulk item pick-up available by calling (650) 473-1400.

### CITY CONTACT

**Jim Gustafson**

City of Los Altos

1 North San Antonio Road

Los Altos, CA 94022

(650) 947-2621

Fax: (650) 947-2732

Customer Service (650) 947-2700

Jgustafson@ci.los-altos.ca.us

www.ci.los-altos.ca.us

### GARBAGE HAULER

Mission Trail Waste Systems

1060 Richard Ave.

Santa Clara, CA 95050

(650) 473-1400

(650) 473-1300 FAX

**Contract end date:** Unknown

### RECYCLING HAULER

Mission Trail Waste Systems

1060 Richard Ave.

Santa Clara, CA 95050

(650) 473-1400

(650) 473-1300 FAX

**Contract end date:** Unknown

### YARD TRIMMINGS HAULER

Mission Trail Waste Systems

1060 Richard Ave.

Santa Clara, CA 95050

(650) 473-1400

(650) 473-1300 FAX

**Contract end date:** Unknown

Hauler Website: [www.missiontrail.com/LosAltos](http://www.missiontrail.com/LosAltos)

- **CLEAN-UP EVENT/GARAGE SALE/SWAP MEET**

None available

- **HOUSEHOLD HAZARDOUS WASTE**

Call (408) 299-7300 or visit [www.hhw.org](http://www.hhw.org) to schedule a drop-off.

- **HOLIDAY TREE REMOVAL**

Contact Mission Trail Waste Systems at (650) 473-1400 for information.

- **HOME COMPOSTING WORKSHOPS**

Call the Rotline at (408) 918-4640 or visit [www.reducewaste.org](http://www.reducewaste.org) for information on upcoming composting workshops.

- **RECOMMENDED LANDFILLS**

The City of Los Altos recommends the following landfill:

Missions Trail Waste Systems Transfer Station

1313 Memorex Drive

Santa Clara, CA 95050

(408) 727-5365

- **COMMERCIAL FRANCHISE AGREEMENT**

The City of Los Altos has a commercial franchise agreement with Los Altos Garbage Company, which has rights to some recyclables. An independent recycling provider may only provide service for source separated recyclables at no charge and they must have a business license with the City of Los Altos.

Contact: Stephanie Ulmer (408) 588-7214

For more information please contact the County of Santa Clara Recycling Hotline  
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)



# City of Los Altos

## Garbage and Recycling Services Fact Sheet

### SINGLE FAMILY RECYCLING PROGRAM

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
<b>Aseptic Containers</b>	X		Milk cartons and juice boxes accepted; rinse and place in commingle bin.
<b>Bulk Item Pick-Up</b>	X		\$35.00 for first item and \$30.00 for each additional item. \$50.00 for hazardous item pick up.
<b>Cans</b>	X		Aluminum, tin, bi-metal and steel cans accepted; rinse and place in commingle bin. <sup>2</sup>
<b>Cardboard</b>	X		Flatten to 3'x3', tied, bundled, place next to curbside bins.
<b>Household Batteries</b>	X		Place in clear plastic bag on or next to recycling container.
<b>Glass</b>	X		Glass food and beverage containers; rinse and remove lids; place in commingle bin. <sup>2</sup>
<b>Magazines</b>	X		Place inside curbside bin.
<b>Metals, Other</b>		X	
<b>Metals, Scrap</b>	X		Foil, pie pans, metal lids from glass bottles and jars, pots, pans, empty aerosol cans, and single items; no more than 10lbs.
<b>Mixed Paper</b>	X		Includes phone books, place into curbside bin.
<b>Newspaper</b>	X		Must be bundled or placed in paper bags; white paper, stationary, and photocopies may be placed with newspaper; set adjacent to commingle bin.
<b>Oil</b>	X		Place in one gallon, plastic container with screw top; limit two per pick-up.
<b>Oil Filters</b>	X		Drain and place in sealed, leak-proof plastic bag; leave near recycle bin.
<b>Plastic (#1-#7)</b>	X		Place in commingle bin <sup>2</sup> . Tie plastic bags inside one bag.
<b>Polystyrene (Plastic #6)</b>	X		Place blocks in clear plastic bag and set next to recycling bin. NO "PEANUTS".
<b>Yard Trimmings</b>	X		Collected the same day as recyclables in 96 gallon totes.

#### FOOTNOTES

<sup>1</sup> The number of bins issued to multi-family units varies with location; contact hauler for details

<sup>2</sup> Metal cans, glass, and PETE plastic are mixed together in a commingled container for collection

### MULTI-FAMILY RECYCLING PROGRAM

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
<b>Aseptic Containers</b>	X		Milk cartons and juice boxes accepted; rinse and place in commingle bin.
<b>Cans</b>	X		Aluminum, tin, bi-metal, and steel cans are accepted.
<b>Bulk Item Pick-Up</b>	X		\$35.00 for first item and \$30.00 for each additional item. \$50.00 for hazardous item pick up.
<b>Cardboard</b>	X		Flattened to 3'x3', tied, bundled.
<b>Glass</b>	X		All colors of glass bottles and jars.
<b>Magazines</b>	X		Place in mixed paper container.
<b>Metals, Other</b>		X	
<b>Metals, Scrap</b>	X		Place materials in commingle toter.
<b>Mixed Paper</b>	X		In mixed paper container.
<b>Newspaper</b>	X		
<b>Oil</b>	X		
<b>Plastic (#1-#7)</b>	X		96 gallon toter available, if room permits.
<b>Polystyrene (Plastic #6)</b>	X		Place blocks in clear plastic bag and set next to recycling bin. NO "PEANUTS".
<b>Yard Trimmings</b>	X		

For more information please contact the County of Santa Clara Recycling Hotline  
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)